



FREE REPAIR QUOTE FORM

MOBILE PHONE | IPOD | PC | LAPTOP | SAT NAV | GAME CONSOLE | GENERAL CONSUMER ELECTRONICS

PLEASE PRINT AND FILL IN THIS FORM

Send this form with your item/s to:

GSM Solutions,
6 & 7 Upper Abbey Street,
Dublin 1, Ireland.

How to send your item: When sending your device to us please ensure it is securely packaged to avoid any damage in transit, we also highly recommend when sending your item to us that you use a service that can be traced such as An Post registered post or a regular courier. We cannot be held responsible for items sent to us via normal post.

What happens when we receive your item: When received to our repair centre, it will be assigned a reference number, then one of our trained technicians will diagnose the full extent of the problem as you outlined below and then contact you normally the same day we receive it, and provide a free repair estimate. If you agree to the cost, we will then attempt to repair it. If and when the device is repaired we will contact you for payment. If the item cannot be fixed for any reason then only return postage charges will apply, otherwise we can dispose of the item on request. You can also visit our store to get a free estimate or collect your item. We are open to the public 6 days a week.

Please note: All units are returned by insured courier, a signature will be required on delivery. The cost of return delivery for small items such as phones, iPods etc in Ireland is 8.00euro. Oversized items such as PS3/Xbox/Laptops etc cost between 15.00-22.00euro.

*Failure to include this form may result in a delay of processing your device.

***We only require the device - no accessories, chargers, memory/sim cards, cables, boxes etc unless requested or directly related to the fault. Additional weight or size will result in additional shipping costs.**

PLEASE WRITE CLEARLY IN BLOCK CAPITALS

Name:

Company:

Return Address:

Tel:

Mobile:

Email:

Make / Model:

Known Faults:

Total Payment Enclosed:

If you prefer to pay by debit or credit card or other method please tick this box below and someone will contact you when your item is ready to be returned to you. Please make all payments payable to GSM Solutions.

Yes, I will pay via debit / credit card or other method when my item is ready to be sent back.

Referred from? Please let us know where you have been referred from, i.e. Vodafone shop, Apple, misc website etc. (We offer discounts when you have been referred from various companies or other specific websites)

Additional Details: if any

Terms & Conditions Acceptance Declaration

The customer is responsible for backing up any data content prior to repair/service. We will not be held responsible for loss of data from our repair process. We do not delete customer data as standard but it may happen during the repair process. Packaging, SIM cards, memory cards & accessories are not required unless requested or directly related to the fault. Items not collected/shipped within two months will be disposed. By sending my device for service I imply that I'm the legal owner or have the permission of the legal owner to do so. This is in addition to, and does not affect your statutory rights.

I declare that the information given on this form is complete and accurate. I agree to accept GSM Solutions Conditions of Sale and Purchase and customer policy.

Date:

Signed:

CONTACT US:

GSM Solutions, 6-7 Upper Abbey St, Dublin 1, Ireland

Tel: 01 8728722

Manager/Trade Enquiries: 0868645104

Email: sales@gsm solutions.ie - Web: www.GSM solutions.ie

Our subsidiaries:

iPhoneCentre.ie

UnlockCodes.ie

iPodRepair.ie

Fonez4u.com

TechPort.ie

TempleCom.com

ConsoleRepair.ie

PhoneVolts.ie

iPodDoctor.ie

MobilePhoneMuseum.ie

MACcentre.ie

GoldPlating.ie

IPadRepairs.ie

Nokia6310.ie

Part of the AllCom Group - www.AllCom.ie

© GSM Solutions. Registered in Ireland No: 249035 VAT No: IE7474016W

OFFICE USE ONLY

REFERENCE:

RECEIPT:

DATE RECEIVED:

DATE RETURNED:

TQ:

GSMQ:

CONGH: